

## SPSO decision report

**Case:** 201800223, Angus Council  
**Sector:** local government  
**Subject:** unauthorised developments: enforcement action/stop and discontinuation notices  
**Decision:** not upheld, no recommendations

### Summary

Mr C complained about the council's response to his report of a breach of planning control. He also complained that the council failed to respond reasonably to his complaint.

We took independent advice from a planning adviser. We found that the council had provided a reasonable explanation about the actions they had taken in response to the alleged breach of planning. The council responded to the alleged breach within the appropriate timescales and had discretion to consider what the most appropriate response was. We did not uphold this part of Mr C's complaint.

Regarding complaints handling, we did find that the council's response to Mr C's complaint was outwith timescales. However, the response was thorough and provided a clear explanation of the actions taken. On balance, we did not uphold this aspect of the complaint.