

SPSO decision report

Case: 201800339, The City of Edinburgh Council
Sector: local government
Subject: neighbour disputes and anti-social behaviour
Decision: not upheld, no recommendations

Summary

Mr C complained that the council did not take reasonable action following various reports he made about his neighbour's antisocial behaviour.

We found that the council assessed and investigated the reports, made visits to the block, undertook interviews, and also took into account actions of other bodies and court action. The council also re-assessed the situation as new information was presented or new developments occurred. We decided that the council took reasonable action in line with their policy and explored possible avenues to resolution. Therefore, we did not uphold Mr C's complaint.