

SPSO decision report

Case: 201804025, Edinburgh Health and Social Care Partnership
Sector: health and social care
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Ms C complained about the treatment she received from the partnership in response to pain in her right thigh. Ms C had previously underwent a total left hip replacement. After the surgery Ms C attended a physiotherapy (the treatment of disease, injury or deformity using physical methods such as massage, heat treatment, and exercise) appointment due to pain in her right thigh. While Ms C was carrying out the exercises recommended by the physiotherapist, she experienced pain and a tearing sensation on her operated on side. Ms C said that it was unreasonable to have prescribed those exercises so soon after her operation. Ms C said she was not provided with the appropriate advice or precautions to follow.

We took independent medical advice from a consultant vascular surgeon (a clinician who treats disorders of the circulatory system). We found that the exercises prescribed to Ms C were reasonable and found no failings in the treatment offered. There was a record that appropriate precautionary guidance was provided to Ms C. Therefore, we did not uphold Ms C's complaint.