

SPSO decision report

Case: 201804356, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: policy / administration
Decision: not duly made or withdrawn, no recommendations

Summary

C complained that the Scottish Prison Service (SPS) unreasonably failed to follow their risk management guidance, unreasonably failed to complete C's supervision level paperwork and failed to provide relevant information to appropriate parties in time for C's parole review hearing. Despite recognising the potential seriousness of these allegations, we were unable to complete our investigation because C left prison and did not provide us with updated contact details.