

## SPSO decision report

**Case:** 201807786, East Dunbartonshire Council  
**Sector:** Local Government  
**Subject:** special educational needs - assessment & provision  
**Decision:** not upheld, no recommendations

### Summary

C complained about a number of matters relating to the primary school education of their child (A).

C was firstly concerned about the way the school had handled their requests for A to receive educational support. We found that the school had arranged a number of assessments and also met C to discuss their concerns. We were satisfied that the school took into account the evidence available in reaching their view about whether A had support needs. We did not identify failings and we did not uphold this complaint.

C was also unhappy about the level of information provided in relation to applying to a specific secondary school. We concluded that it was more likely than not that C received the standard information issued to parents about the right to make a placing request and details on how to do this. We did not find evidence that C requested additional information and that the council had failed to respond. We did not uphold this complaint.

C further complained about the school contacting the social work service in relation to A. We considered the circumstances of the contact and the council's policy in relation to this. We did not conclude that the school acted inappropriately in the circumstances. We did not uphold this complaint.

Finally, C raised concern that a council officer provided them with inaccurate information about what would be discussed at a meeting. We did not find evidence that C was misinformed in relation to this matter. We did not uphold this complaint.