

SPSO decision report

Case: 201905237, Aberdeen City Council
Sector: Local Government
Subject: Policy / administration
Decision: not upheld, no recommendations

Summary

C raised a number of concerns about the council's handling of a planning application. C considered that the planning service failed to provide an appropriate opportunity for the community to comment on changes made by the applicant after the application was submitted. C also considered that the council failed to ensure that the application referred to the correct class use.

We took independent advice from a planning adviser. We found that the council had acted reasonably at all stages with regard to the processing of the planning application in the lead up to determination of the planning application in question. We did not uphold this aspect of C's complaint.

C was also concerned that the council's response to their complaint contained inaccurate information. Having considered the relevant documentation, we did not identify an inaccuracy in the council's response. Accordingly, we did not uphold this aspect of C's complaint.