

SPSO decision report

Case: 201907696, Angus Council
Sector: Local Government
Subject: child services and family support
Decision: not upheld, no recommendations

Summary

C had a child (A). C was subject to a Pre-Birth Risk Assessment. The council put in place a rehabilitation plan to support C in caring for A. It was accepted that this plan did not clearly communicate the council's concerns to C. The council decided to restart the rehabilitation process (though a shorter one) and considered providing feedback in a different way. The second rehabilitation plan was unsuccessful and A was placed in foster care full-time.

C complained that the council did not provide them with sufficient support to enable A to live with them.

We took independent advice from a social worker. We found that the council provided C with reasonable support to enable them to care for A, and noted that C did not always engage with this support. For this reason, we did not uphold the complaint.