SPSO decision report



Case: 202201027, A Medical Practice in the Grampian NHS Board area

Sector: Health

Subject: Clinical treatment / diagnosis

Decision: not upheld, no recommendations

Summary

C complained about how the practice had managed their lithium prescription (a medication used to treat mood disorders).

We took independent advice from a GP. We found that the practice acted reasonably in requesting that C arrange blood tests every three months to monitor their medication levels. We were also satisfied that the practice had provided reasonable advice about how to ensure C did not run out of medication.

We did not uphold C's complaint.