

SPSO decision report

Case: 202202641, Golden Jubilee National Hospital
Sector: Health
Subject: Clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

C complained about arterial surgery. The board accepted that there were issues related to the surgery and communication with C before the procedure.

We took independent advice from a cardiology adviser. We found that there was nothing to suggest that there was poor clinical practice or decision making and found that, overall, the clinical treatment provided to C was reasonable. We did not uphold the complaint.