

SPSO decision report



Case: 202400402, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: Health
Subject: Clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

C complained about the care and treatment that they received from the board. Towards the end of their pregnancy, C contacted the Maternity Assessment Unit due to reduced fetal movements. After phone advice and subsequent in-person assessment, they were discharged home.

C again reported concerns at 39 weeks and 5 days gestation at a routine community midwife appointment. Fetal movements were discussed and further review was advised the following week. At the next appointment, tests were carried out, which sadly confirmed fetal loss. Labour was induced, and C delivered their baby.

We took independent advice from a senior midwife. We found that the board provided a reasonable standard of maternity care and treatment to C. We found that fetal movements were appropriately discussed, measurements were consistent with earlier assessments, and it was reasonable not to arrange additional investigations. We did not uphold this complaint.