

SPSO decision report

Case: 202404014, The City of Edinburgh Council
Sector: Local Government
Subject: Building Standards
Decision: not upheld, no recommendations

Summary

C complained that the council did not properly consider their concerns about work being carried out on a neighbour's summerhouse by someone that they believed was unqualified. C also said that the council inaccurately stated that no building warrant was required for the summerhouse.

The council advised C of the actions that they had taken in response to C's reports and explained why they considered that the summerhouse did not require a building warrant. In relation to electrical and gas safety concerns, the council explained that the necessary gas and electrical certification would be requested as part of the completion process when a completion certificate was applied for. They also advised that any concerns about illegal gas works could be made to Gas Safe Register.

We took independent advice from a planning and building standards adviser. We found that the information in the council's response was reasonable and adequately covered the council's position. We also found that the council reasonably considered and investigated C's reports of works being undertaken by an unqualified individual. Therefore, we did not uphold C's complaints.